

**Waukesha County Communications Center (WCC C)**  
**Technology Committee**  
**Meeting Agenda & Summary Notes**

**Chair – Michael Biagioli**

**Project Team Members**

Joe Amodeo, Scott Groenwoldt, Donn Hoffmann, Officer Matt Jolly, Fred Miller

**Meeting Date:** 3- 10-03

**Time:** 1:30

**Location:** IS Conf. Rm CG -93

**Present:**

**Absent:**

**Meeting Agenda Items**

1. Introduction of Committee Members
2. Purpose of Committee
3. Review of Proposed Spillman Implementation Plan
4. Identify/Discuss Issues Pertinent To This Committee
5. Other Business

**Summary Notes**

1. Introduction of Committee Members
2. Purpose of Committee
  - A. Review all proposed technology based solutions for the new Comm Center.
  - B. Participate in vendor presentations.
  - C. Submit agreed upon recommendations to the Protocol Committee and Operations Committee, when deemed necessary.
3. Review 'Proposed Spillman Implementation Plan'
  - Refert to handout dated February 2003.
4. Identify/Discuss Issues Pertinent to this Committee.

Items for consideration but not limited to the following are:

  - a) Alarm Monitoring (monitoring equipment specifications)
    - Court Alarms
    - Municipal Facilities
  - b) Agency Requirements (line -up entry, TTY after -hour transfers, etc.).
  - c) Channel Logger
    - Agency access to incident radiologs.
    - Hardware and software requirements/selection
    - Remote access to communication tap logging systems.
    - How will Fire departments access this information?
    - City of Brookfield uses Dictaphone Freedom software.
    - Sheriff's Dept. uses Dictaphone Freedom software.
    - LACS use Dictaphone Freedom software.
  - d) Data Sharing Between Agencies
    - Data security
    - Data format standards
    - Secondary dissemination of information
    - Inter-agency agreements.

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- e) DOT Camera to the Communications Center
- f) E-911/E-911 Wireless
  - PSAP configuration/consolidation issues
  - Detection/correction of database errors.
  - Plans for acquiring a message switch for communications in fire and EMS units?
  - SBC presentation 3/14/03 .
- g) Faxing or Alternative Connections with Fire and Police Agencies.
  - Police faxing warrants or other TIME entries, etc.
  - Fire faxing or forwarding incident times and information.
- h) Mobile Data Computers (MDC) in Fire/EMS Apparatus.
  - Is there a plan to acquire a message switch for communications for both fire and EMS units?
- i) Modular Furniture (call taker/dispatcher) ergonomic design criteria, etc.
  - County purchasing responsible to initiate review/selection process.
- j) Paging
  - Issues relating to the Fire Department; qualify with protocols group.
- k) Phone System/VOIP/Integrated Telephony (SBC presentation 3/14/03)
  - How will the current agency non-emergency and emergency (non -911) lines will be connected to the Comm Center?
  - Direct phone lines to dispatchers. Will the phone systems support a direct line from fire stations? After hours client agency support?
  - VOIP
  - Motorola presentation, pending
- l) Pre-incident Response Data
  - What does Spillman require in Hardware/Software to send data via T1, WANS, DSL etc. to remote printers in fire stations or private residence of emergency responders.
- m) Priority Dispatch EMD Pro Q&A.
- n) Protocols
  - Talk group organization
  - Open records issues
  - CAD incident types
  - Standardized 10 codes
  - Inter-agency agreements
- o) Radio Communications Call back off fire fighters.
  - What will be available for use in toning out or paging off -duty firefighter to duty?

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- p) 800Mhz and VHF Radio Interface Software for Dispatchers.
  - How will the dispatcher monitor communities that are not on the 800Mhz radio systems?
  - What software/hardware is needed for multiple talk group management and touchscreen operations?
  - Radio control (non -800Mhz agencies and systems?)
  - Other agencies?
- q) Services Provided by Communication Center
  - Review with Operations Committee for clarification. Report back to Protocols Committee.
- r) Technology
  - Workstations (PC's, Flat Panel Monitors for Dispatch, CAD Mapping GeoBase and client related software)
  - Client agency requirements
  - Status monitoring
  - RMS operation
- s) WAN (SBC presentation 3/14/03)
- t) Weather System (Severe weather/emergency govt. sirens systems)
  - How will they be connected to the Comm Center to monitor emergency storm and civil defense sirens for communities?
  - What hardware/software interface is needed to accomplish this if a community requests this service?
  - Remote control of warning sirens systems. Client equipment specifications

**6. Other Business**

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**Next Meeting: TBD      Location: TBD**

**Requested Documents:**

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**Requested Attendees/Discussion:**

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**Task Assignments**

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